

Manufacturers of Flexible Plastic Packaging



# **COMPANY PROFILE**

- **№** Head Office: Bay 1 & 2, Cavan Industrial Park, 144 Mutare Road, Msasa, Harare.

- Mbare Sales office
  No. 8 Chaminuka St.
  Mbare Musika, Harare
  + 263 776 617 227
- Bells Food Ingredients No. 19 Harare Street, Harare
- Mutare Sales office
  No. 43A Herbert Chitepo St.
  1st Floor NB Building,
  Mutare
- +263 776 615 228
- Bulawayo Sales office
  No. 53 MFZ Complex
  Cnr Fife St & 4th Ave
  Bulawayo
- 263 29 288 3776
   27 +263 776 617 474
   28 bulawayo@codchem.co.z







# 1. ABOUT US

Codeco Pvt Ltd trading as Codchem is a local company that has been operating in the food industry within the manufacturing sector since 1993.

In 2016 Codchem acquired a plastic packaging plant which was installed in early 2017. The newly created packaging division provides good synergy with the current business. The added advantage is that its products are used in all areas of economic activity at manufacturing as well as at consumer level.

## **VISION**

To become a global renowned manufacturer of and supplier of flexible packaging

## MISSION

We provide value for money to our customers while meeting stakeholder requirements. We strive to keep abreast with flexible packaging market requirements through continuously enhancing staff skills and conducting aggressive research and development

## **CORE VALUES**

## **Transparency**

Codchem will engage all relevant authorities and seek to operate in a manner that is open to interested parties' scrutiny. Feedback from customers and stakeholders will be used to add value to the organization.

#### **Customer Satisfaction**

Codchem believes in the voice of the customer (VOC) concept. We endeavor to meet and surpass customer expectations by listening to them and promptly responding to their requirements. We obtain and analyse customer feedback in order to continuously improve our products and processes.

### Communication

As codchem, we believe that communication is an integral component of the organization and will always promote effective communication channels internally and externally. Internal communication will be based on principles of open engagement and inclusivity.

#### **Innovativeness**

We utilize our expertise, knowledge and technological advancements to meet the changing customer requirements. We improve business process efficiency and effectiveness through developing new and improved products and business approaches.

# **QUALITY POLICY STATEMENT**

Codchem is committed to supplying high quality products and services to its customers while meeting stakeholder requirements.

Our goal is to maintain a leading role in the manufacture and supply of flexible packaging products in Zimbabwe and beyond the borders through the implementation of a comprehensive Quality Management System (QMS) based on the ISO9001:2015 Standard. We will achieve this by:

- Establishing, Implementing and continuously improving business objectives at all levels of the organization.
- Complying with applicable legislation, standards and other requirements to which we subscribe.
- Continuously improving staff competence through implementing appropriate skills development programmes.
- Promoting Safe, environmentally friendly and best work practice



# **QUALITY MANAGEMENT SYSTEMS**

- Codchem Is an ISO Certified manufacturer.
- The normal quality checks used in the industry internationally are in place.
- Certificates of Analyses / Compliance are issued on demand
- The company is fully conversant with the main modern quality systems in use by many of our customers and suppliers ISO 9001:2015.
- Our suppliers are all ISO certified

# TECHNOLOGICAL SUPPORT

- Technical support from manufacturers of our plastic packaging raw material
- Membership of international professional technical organizations involved with plastic manufacturing.
  - International Confederation for Plastics
  - Plastics Industry Association
  - Plastics Pollution Coalition
  - Plastics Convertors Association

## **OUR PRODUCTS**







# 4. OUR TEAM

#### **Administration**

Our admin department offers strategic direction, HR resourcing, strategic planning, legal affairs, facilities and insurance.



This department is responsible for all resources and maintaining a healthy cashflow at all times. They are also responsible for reporting and analysing organizational performance.

## **Logistics**

This department offers procurement services for all raw materials, equipment as well as maintenance of all the same. They are responsible for fleet management.

## **Marketing and Sales Department**

Our marketing department is responsible for customer relationship management. They promote our brand through personalized selling of our customized products. They are also responsible for CSR (Corporate Social Responsibility) in our community. We service several SMEs downstream in various food related sectors.

### **Technical**

We employ qualified food techs/scientists. This department is responsible for Research and development, Quality Assurance, Quality Control and Customer Liaison. We pride ourselves as an entrepreneurs hub by assisting up-coming SMEs in start ups. We also offer after service and technical back up to those who need it.

## **Production**

Our manufacturing facilities experienced management team and technical expertise in the specialized areas of our business enable us to produce products to international quality standards. Growth over the years in own business and in our brands is testimony of this. This ... certification in iso 9001 2015 only adds to our growing recognition in the food chain within the manufacturing sector.











